



Welcome to Elkhorn Cabins and Inn! Here is some information that may be helpful during your stay!

**Office hours** are 7:30am – 10:00pm.

After hours hotel emergency contact: **1-516-388-1833**

**Medical emergencies:** dial 911

**Breakfast:** We do not offer a breakfast. However, we do provide complementary coffee in the lobby with a few very light pastries to start your day.

**Check out:** Check out is at 11:00 am You may leave your keys in your room and shut the door behind you or leave them in the drop box outside the office door. All keys are LED sanitized.

**Keys:** Please be sure to have your keys with you at all times as **your door is automatically locked when it shuts.** There is no need to lock the door after you leave. If you lock your keys in the room during office hours, please see the front desk. If you lock your keys in the room after office hours, please call the after hours phone number.

**Wifi:** Complimentary WIFI is available for your use. **The password is: oldfaithful** Should you need assistance with the WIFI service, there is 24 Hour technical support available at 1.800.650.4373.

**Ice:** We have an ice machine located in the ice room. It also has a water bottle filling station attached and a microwave for guest use.

**Parking:** Parking is one vehicle per unit. Please see front desk if you have additional vehicles. Parking is first come, first served and additional street parking is available out front of the motel.

#### **Housekeeping Services:**

If you do not wish to have anyone enter your room, please place the “do not disturb” sign on your doorknob outside your room. Our housekeeping service is from 8:00am – 12:30 pm daily. If you do not take your do not disturb sign before 12:30 pm you will not receive housekeeping for that day. In the event that you did not get housekeeping and would like to change out your towels, please let the front desk know and they can assist you during regular business hours. Towels hung up mean you would like to re-use them and they will not be changed out. Towels on the floor means you would like them to be changed.

#### **Maintenance:**

If you encounter any challenge with your room, please contact the front desk for assistance.

**Toilets:** Please do not flush anything other than toilet tissue down the toilet. It will ruin the plumbing. Please use trash receptacles provided.

**In room coffee:** If you need assistance with your in room coffee maker, please let us know and we will be happy to help. We also provide decaf in room coffee upon request.

We have included a remote control guide for your TV, in your room. **To ensure the TV and receiver stays on the correct settings, please refer to this guide.** We have set it for you before your arrival today but if a different input happens to be set during your stay, please let us know and we can get the correct settings in place again.

Again, please let us know if you need something and we will be happy to help. We hope you enjoy your stay and your time in Yellowstone!